

BSI Management Systems Polska Sp. z o. o.
Mrs Krystyna Stephens
Saski Crescent
Ul. Królewska 16
00-103 Warszawa

Warsaw, 04/04/2007

To whom it may concern

BSI Management Systems has verified the CO₂ emissions of the 10 CHP and boiler plants of the Dalkia Polska Group for over 3 years. The professional approach of the auditors and the sound verification procedures of BSI have contributed to build a relationship of trust and respect between our teams and BSI Management Systems. Moreover, our team highly appreciates the partnership approach characteristic for BSI auditors: the constructive way of providing audits, combined with high level expertise of the auditors, provides an ideal basis for improving our quality procedures.

Thanks to the convincing experience with BSI Management Systems on CO₂ verification, Dalkia recently decided to enlarge the scope of its collaboration with BSI, also entrusting BSI with the external auditing processes of our integrated management systems.

We hope that our collaboration will continue to contribute to the continuous improvement of our quality, environmental and health&safety standards.

Kind regards,

Birgit Paireder
Quality, Environment, Health&Safety Manager